



DEVELOPMENT OF ORAL HEALTH CASEMIX SYSTEM (OHCS)

An Innovation for Quality and Efficiency of Oral Health Care Services in Malaysia



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PROJECT COLLABORATION







INTRODUCTION

It is a Patient Classification System specifically for oral health care delivery system.

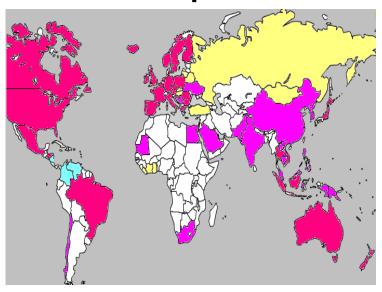
FUNCTION

To classify patients with common clinical attributes and similar resources use into clinically meaningful groups.

Diagnosis Related Groups (DRG).

PROBLEM STATEMENT

Casemix implementation



- Widely used in the medical services
- Insufficient Dental DRGs



MY-DRG®

Scenario in Hospital USM:

- √ 723 cases Medical classified cases
- √ 66 cases Dental classified cases

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Development of Oral Health Casemix System (OHCS)

1st Phase

Activities		2012							20	13		2014															
71011711100	Α	S	0	N	D	J	F	М	Α	М	J	J	Α	s	0	N	D	J	F	М	Α	М	J	J	Α	S	0
Data collection & cleaning																											
Data export into UNU- Grouper software																											
Data Mapping																											
Data analysis & report writing																											

2nd Phase

Activities	2015						2016											2017													2018				
71011711100	MJ	J	Α	S	0	N D	J	F	M	ΙA	M	J	J	Α	S	0	N	D	J	F	М	Α	М	J	J	Α	S	0	N	1	D	J	F	М	Α
Data collection																																			
Data analysis																																			
Design phase							Ī																												
Development							Ī																												
phase																																			
Testing phase																																			
Production																																			
Implementation																																			
Preparation of							Ī																												
project report																																			

1st. Phase

Development of Beta version OHCS

Data Collection of Oral Health Cases

- Retrospective data-mining of dental inpatients and outpatient care records (January 2011 December 2016)from both Hospital USM & UKM.
- Basic Minimum Data Set For Casemix System
 - > Involved 13 variables:
 - ✓ Patient-level data collection for the development of OHCS.
 - ✓ Resource utilization data at USM & UKM.
- Analysis
 - ✓ Patient-level data to ensure the patient's demographic and clinical profiles.
- Costing of major component of Casemix System
 - √ to develop cost-weights and to calculate major parameters of Casemix such as Casemix Index, hospital base-rates and Casemix based tariff.

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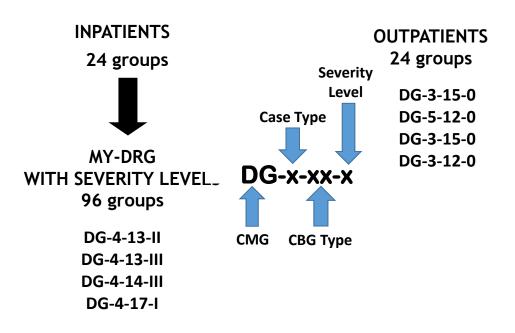
Result

1st Phase

Top 10 MY-DRG (with severity level)

No.	MY-DRG	DESCRIPTION	N
1	DG-3-09-0	DENTAL OPERATIONS	16,376
2	DG-5-01-0	AMBULATORY VISIT FOR DENTAL CONDITION	7,333
3	DG-3-05-0	OTHER EAR NOSE MOUTH & THROAT DIAGNOSTIC INVESTIGATIONS	2,859
4	DG-4-08-I	ORAL & DENTAL DISORDERS - Mild	698
5	DG-3-09-0	AMBULATORY VISIT FOR OTHER CHRONIC MINOR ORO MAXILLO FACIAL DISEASES	466
6	DG-5-05-0	AMBULATORY VISIT FOR OTHER ACUTE MINOR ORO MAXILLO FACIAL DISORDER	115
7	DG-3-02-0	OTHER MINOR EAR NOSE MOUTH & THROAT OPERATIONS	70
8	DG-2-05-0	MINOR MOUTH & TONGUE OPERATIONS	43
9	DG-4-08-II	ORAL & DENTAL DISORDERS - Moderate	41
10	DG-1-08-I	MOUTH OPERATIONS - Minor	22

Dental MY-DRG Group

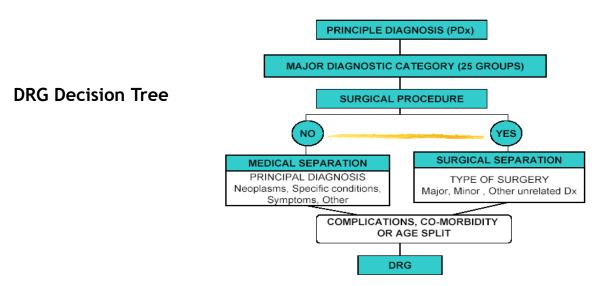


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2nd Phase

Oral Health Casemix System (OHCS) Software Development

- ❖ To develop the Beta-version of OHCS Softwarer.
- ❖ Continuity & further improvement from the 1st. Phase OHCS Project.
- ❖ Based on MY-DRG Grouper logic system



Objective

2nd Phase



- 1. Data Tool Pro software as simulator and auditing tool for OHCS.
- 2. Code Assist software as a data collection tool under Casemix assignment.
- 3. Grouper software that can be utilized to group oral health care patient
- 4. Clinical Costing Modelling software as a calculation tool for CBG cost weight, Casemix Index, hospital base rate and hospital tariff.
- 5. To piloting the those softwares at Hospital USM and UKMMC.

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Software Development Life Cycle (SDLC) Process

- 1. Requirements Gathering and Analysis Phase

 - 2. The Design Phase
- DATA MINING: Inpatients and outpatient care records from both HUSM and HUKM HIS from 2015 and 2016
- The 14 variables ie. Diagnosis, Procedure LOS, age, etc.
- Patient's demographic & clinical trend.
- Design for the specific tools and the workflows for the application.
- 3. Development
- Completed application (in parts) can be previewed to the client.
- The application will be released to the selected Dentist
- The User Acceptance Testing (UAT)
- 4. Testing
- 5. Production Implementation
- The database is ready for deployment on the production server.

Result: 2nd Phase

The OHCS Tools



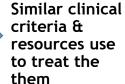
Code Assist

Assigning clinical & procedure codes to each patient.



MY-DRG Grouper

Grouping the patient into homogenous group (DRG)





Clinical Costing Modelling (CCM)

Calculating the the hospital tariff



THE USEFULNESS OF OHCS

Improve Efficiency & Increase quality



Cost Savings for dental care provision.

- Save at least 20% of the annual hospital operational cost ±RM 80million or USD 27 million per year.
- Reduce wastages.
- Enhance efficiency.



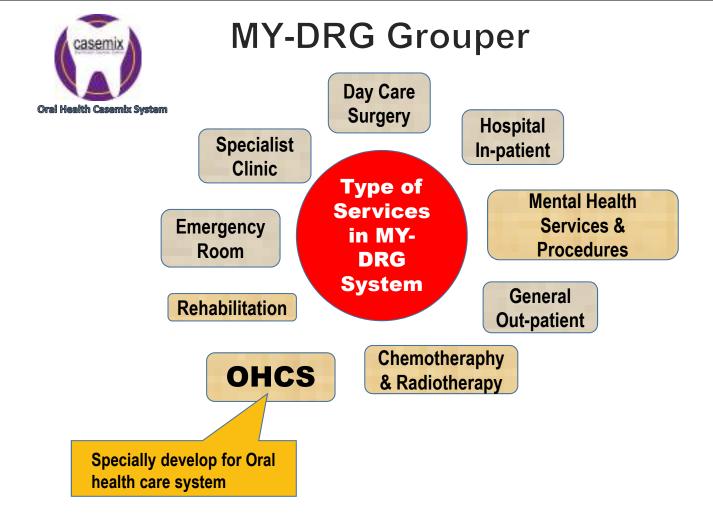
Intelligent Data

- Better Decision Making
- Support Benchmarking



Provide a quality oral health care services.

- Improve patient documentation.
- Improve efficiency of oral health care services
- Improve quality of inpatient Coded Data



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PIONEER FOR MY-DRG TARIFF





INTELLECTUAL PROPERTY STATUS

Receipt number: RST/PNG-000296-2019 Date: 7 February 2019

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KNOWLEDGE MANAGEMENT

APEX INITIATIVE GRANT



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USM, UKM cipta sistem pergigian





Organized an International Case Conference 2015







INTERNATIONAL CLASSIFICATIONS AND

TRAINING WORKSHOP, 2017.

Presentations & Publication



USM National Nursing Conference 2017.



Oral Health Casemix System Launching 4 August 2018



CONCLUSION

- Oral Health Casemix system is a powerful hospital management tool to enhance efficiency and quality of oral health care.
 - MY-DRG is a Casemix system based on UNU-CBG customized for oral health care at Hospital USM and HTMUKM..



- Implementation of OHCS in Hospital USM has shown positive impact on the enhancement in efficiency and quality of care.
- Development of OHCS is a brilliant stepforward in the Casemix System invention.



OHCS Development

Appropriate feed-back to Clinicians

Negotiate funding with potential funders

Support and provide fairness, high Support Hospital Management quality & accessible oral health

Quality Assurance Medical Audit services to the people.

Hospital Benchmarking

WORLD

Inventor for Oral Health Casemix System **COMMUNITY**

HEALTHCARE

PATIENT

PROVIDER improve healthcare deliveries

Increase patient's satisfaction

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TEAM MEMBER







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..... for your attention

Project Leader

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