

Transforming healthcare

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1177
VÄRDGUIDEN

Region
Gävleborg

Min vård Gävleborg
Digitala besök och vårdtjänster i Region Gävleborg.

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Genom att fortsätta godkänner du våra [användaryllkor](#).
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Gävleborg County

- 293 000 inhabitants
- 3 emergency hospitals
- 43 primary care centers (18 private)
- Funded by regional taxes and aimed aid
- Transregional compensation
- Politically governed health care



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Why Min Vård Gävleborg?

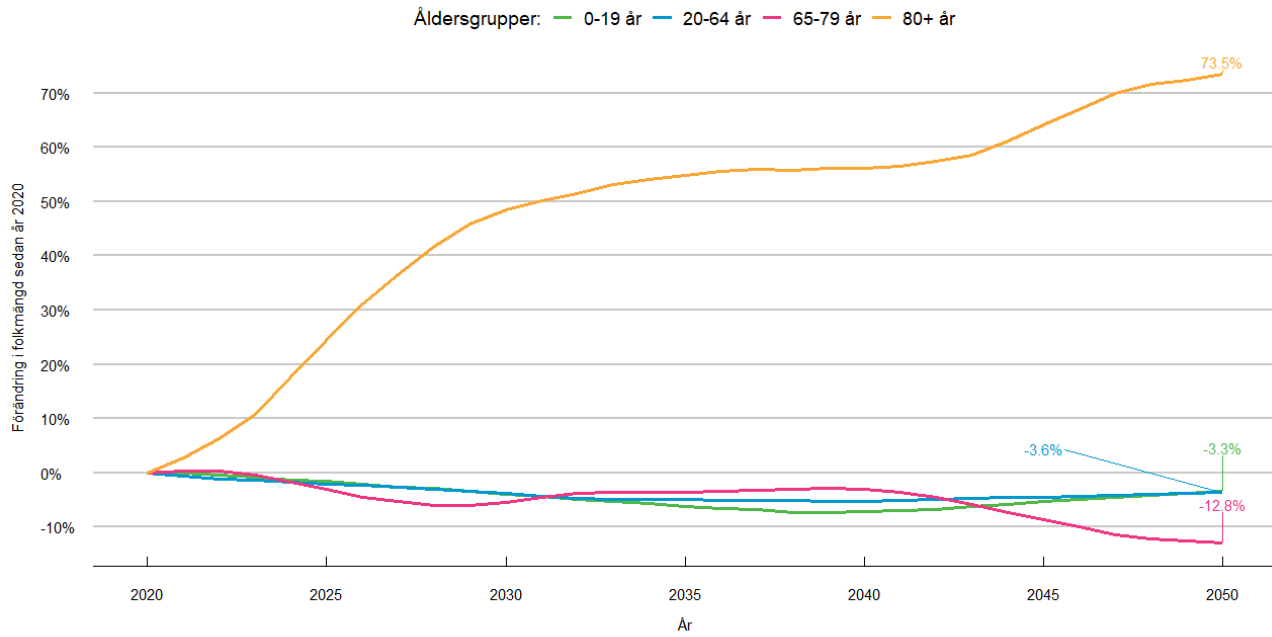
- Political decision
- *"If the banks can, so should we"*
- Higher access = Higher consumption?



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Procentuell förändring i olika åldersgrupper, 2020-2050

Åldersgruppernas förändring i Gävleborgs län jämfört med år 2020



Källa: SCB (2021) och Samhällsmedicin, Region Gävleborg

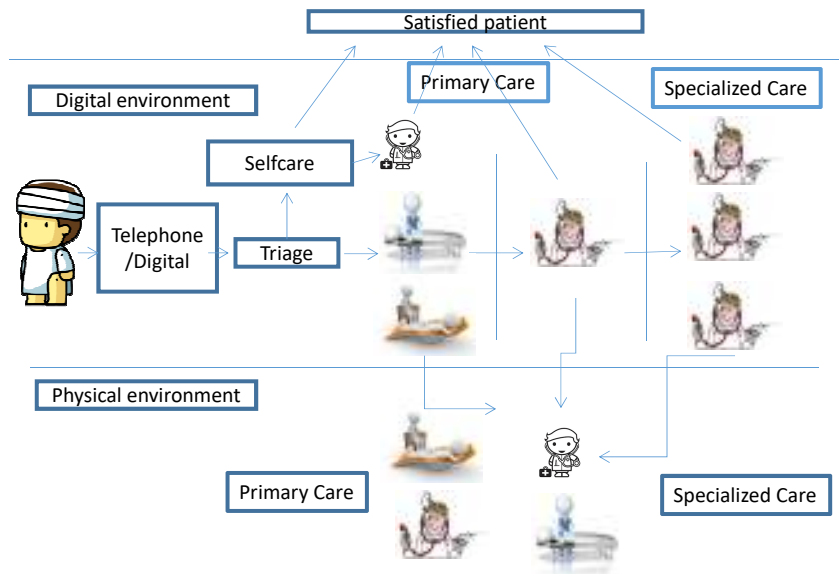


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What?

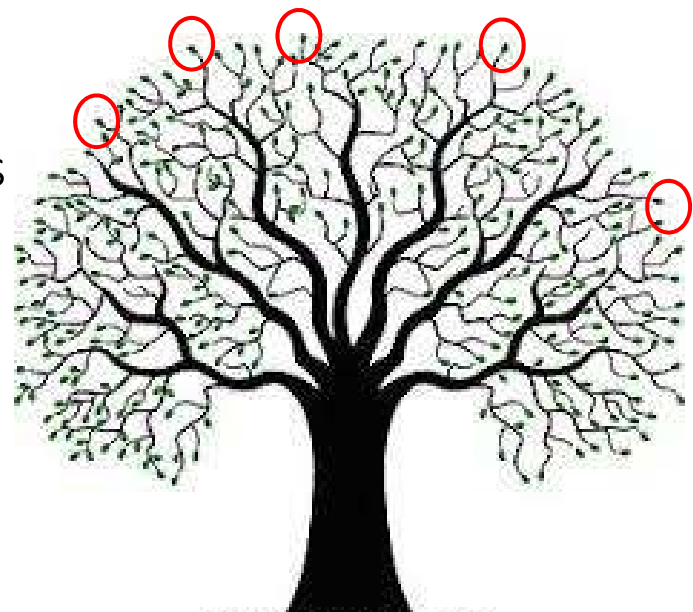


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Every triage exit has 5 attributes

- Profession
- Speciality – Diabetes, Asthma, Cancer etc
- Care unit
- Care form – Digital, Physical, Self Care
- Urgency – 12 levels



Potential recipients



Why so complex?

- Task shifting
- Quickly adapt "best practise", new guidelines etc
- Quality assured guiding
- Higher access ≠ Higher consumption



”Side effects”

- Conference calls/chat
- Consulting
- Questionnaires
- Asynchronous chat with your care giver
- Municipal care autumn -22?



Chronic diseases

- Better surveillance
- Higher autonomy
- Deeper insights



Reumathoid Arthritis

- 1800 patients
- Self initiated checks if suspected deterioration
- Activate questionnaire
- Order lab test
- Composite index
 - * 0-2,8-> Self Care
 - * 2,8-4,2-> Chat with a reumatology nurse
 - * >4,2 (or significant trend) -> Chat with reumatologist



Disrupting the way we measure health care

- Is an auto-triage a visit? If the patient refers herself to an X-ray?
- Is a chat a visit? When? Who is producing when we're having a 3-way chat/video?
- Is an online chat-consultation a referral?
- Are our patients with reumathoid arthritis on a waiting list?
- No visits-no DRG-production

- Best case scenario: Low production, high access. But how will our state aid/transregional funding be collected?



Questions?

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